

Scott Andersen



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(360) 359-1990

EDUCATION

Master of Science

Human Centered Design and Engineering

University of Washington

2018

User Centered Design Certificate

University of Washington

2014

Bachelor of Science

Computer Science

Central Washington University

2004

SUMMARY

Senior Product Designer with 9+ years of experience crafting intuitive data-driven experiences across web, mobile, and enterprise platforms. Skilled in Figma, design systems, and end-to-end UX processes from research to delivery. Strong background in software engineering providing effective collaboration with engineers to build scalable, high-impact products.

SKILLS

Figma • UX & Interaction Design • Visual Design • Design Systems • Component Libraries • User Research & Testing • Data-Driven Design • Cross-Functional Collaboration • Information Architecture • Prototyping • Responsive Design

EXPERIENCE

Senior Digital Product Designer

Starbucks

Seattle, WA

2021 - Present

- Lead design of a cross-platform mobile and web coffeehouse communication app grounded in research, prototyping, and usability testing.
- Drove the redesign of the primary Starbucks intranet experience, reducing time-to-task through simplified navigation, clearer content hierarchy, and improved information architecture.
- Created low-friction mobile apps that supports effective informed decision-making in the moment.

UX Designer

FINRA

Rockville, MD

2020 - 2021

- Led end-to-end design for enterprise regulatory tools ensuring market compliance, improving task clarity and decision-making efficiency.
- Defined user journeys, workflows, and information architecture for complex data systems, reducing cognitive load for high-stakes regulatory processes.
- Planned and executed user research and usability testing, synthesizing findings into product requirements that informed roadmap priorities.

UI Designer

Steyer Content

Redmond, WA

2020

- Designed a web app for Microsoft Intune, enabling IT teams to assess cloud, network, and device health intuitively.
- Produced user flows, information architecture, and prototypes to guide stakeholder with user-centered decisions.
- Collaborated cross-functionally with Microsoft researchers, strategists, and product managers to ensure cohesive products and delivery.

Senior UX Designer

Digital Control Inc.

Kent, WA

2016 - 2020

- Led end-to-end design for cross-platform digital products (web, mobile, desktop, and embedded) for high-precision field operations, improving workflow clarity and task efficiency.
- Conducted nationwide field research and usability testing, translating insights into design improvements adopted across multiple releases.
- Defined user journeys, interaction patterns, and information architecture for complex hardware-software ecosystems, reducing onboarding friction and increasing successful task execution.

Software Developer

Interior Logic Group

Kent, WA

2012 - 2016

- Developed applications that streamlined complex workflows for Interior Designers, reducing task steps and improving operational efficiency.
- Created data visualization dashboards and reporting tools, enabling leadership to make faster, data-informed decisions.

Web Developer

Topia Technology

Tacoma, WA

2008 - 2012

- Developed client-facing applications for enterprise, nonprofit, and government organizations, delivering intuitive web experiences that improved accessibility and task completion for diverse user groups.
- Translated complex technical requirements into user-friendly solutions supporting diverse user journeys.

Web Developer

Health Solutions Network

Seattle, WA

2007 - 2008

- Designed e-commerce interfaces and data systems for pharmaceutical clients, improving clarity, usability, and customer transaction flows.
- Built relational databases and reporting tools that enhanced data accuracy and improved management insight and operational decision-making.

IT Specialist III

Washington State Dept. of

Revenue

Tumwater, WA

2005 - 2007

- Developed applications enabling taxpayers to search millions of business records efficiently.
- Created secure systems for distributing sensitive tax information across multiple platforms.