

Scott Andersen

Senior Product Designer

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SUMMARY

Senior Product Designer with 7+ years in product design and 20+ years building cross-platform digital products. Combines a strong foundation in software engineering and design to create scalable, high-impact products.

SKILLS

Human-Centered Product Design •
Interaction Design • Systems
Thinking • Design Systems •
Component Libraries • Prototyping •
Information Architecture • User
Research • Usability Testing •
Responsive Cross-Platform Design

EDUCATION

Master of Science

Human Centered Design and
Engineering

University of Washington
2018

Bachelor of Science

Computer Science
Central Washington University
2004

PRODUCT DESIGN EXPERIENCE

Senior Digital Product Designer

2021 - Present

Starbucks

Seattle, WA

- Lead end-to-end product design for complex operational applications across mobile, tablet, and desktop.
- Redesigned the Starbucks intranet and key tools, improving usability, efficiency, and access to critical resources.
- Evolved AI-powered search and chatbot experiences, designing interactions that helped employees find information across complex enterprise content.
- Mentored junior designers and coached cross-functional teams on communication and presentation skills.

User Experience Designer

2020 - 2021

FINRA (Contract with Tenial)

Rockville, MD

- Led design of enterprise regulatory and time tracking tools, improving task clarity and decision making.
- Defined user journeys, workflows, and information architecture for data systems, reducing cognitive load for high-stakes regulatory processes.
- Planned and executed research and usability testing, synthesizing findings into product requirements that informed roadmap priorities.

User Interface Designer

2020

Microsoft (Contract with Steyer Content)

Redmond, WA

- Designed for Microsoft Intune, enabling IT teams to assess cloud, network, and device health intuitively.
- Produced user flows, information architecture, and prototypes to guide evidence-driven design decisions.
- Partnered with Microsoft researchers, strategists, and product managers to ensure cohesive products and delivery.

User Experience Designer III

2019 - 2020

Digital Control Inc.

Kent, WA

- Crafted cross-platform (web, mobile, and embedded) digital products for high-precision field operations, improving workflows and task efficiency.
- Conducted nationwide field research and usability testing, translating insights into design improvements adopted across multiple releases.
- Designed for data heavy hardware/software ecosystems, reducing onboarding friction and increasing successful task execution.

SOFTWARE DEVELOPMENT EXPERIENCE (2005 - 2018)

13+ years in software development building full-stack, cross-platform applications, relational databases, search systems, and data visualization dashboards for e-commerce, government, healthcare, and hardware-driven enterprise teams.

This engineering background shapes how I approach product design, helping me design with technical feasibility in mind, collaborate closely with developers, and move work from concept to production.

Technical skills: ASP.NET, React, C#, Java, Python, SQL, JavaScript, REST, HTML, and CSS.