

# Scott Andersen



scottdesign.info



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(360) 359-1990

## EDUCATION

### Master of Science

Human Centered Design and Engineering

University of Washington

2018

### User Centered Design Certificate

University of Washington

2014

### Bachelor of Science

Computer Science

Central Washington University

2004

## SUMMARY

Senior Product Designer crafting intuitive data-driven experiences across web, mobile, and enterprise platforms. Strong foundation in software engineering and design to create scalable, high-impact products.

## SKILLS

Figma • Human-Centered Product Design • Interaction Design • Systems Thinking • Design Systems • Component Libraries • Prototyping • Information Architecture • User Research • Usability Testing • Responsive Cross-Platform Design

## EXPERIENCE

### Senior Digital Product Designer

Starbucks

Seattle, WA

2021 - Present

- Led end-to-end design for mobile and desktop experiences, including apps used in coffeehouses to deploy staff, routines, and enable access to real-time information.
- Redesigned the Starbucks intranet and key internal tools, improving usability, efficiency, and access to critical resources.
- Contributed to the evolution of Starbucks' AI experiences and design systems.
- Mentored junior designers and coached cross-functional teams on communication and presentation skills; Recognized with a company hackathon award for innovation.

### UX Designer

FINRA

Rockville, MD

2020 - 2021

- Led design of enterprise regulatory tools ensuring market compliance, improving task clarity and decision making.
- Defined user journeys, workflows, and information architecture for data systems, reducing cognitive load for high-stakes regulatory processes.
- Planned and executed research and usability testing, synthesizing findings into product requirements that informed roadmap priorities.

- UI Designer**  
Steyer Content  
Redmond, WA  
2020
- Designed a web app for Microsoft Intune, enabling IT teams to assess cloud, network, and device health intuitively.
  - Produced user flows, information architecture, and prototypes to guide stakeholder with evidence driven decisions.
  - Partnered with Microsoft researchers, strategists, and product managers to ensure cohesive products and delivery.
- Senior UX Designer**  
Digital Control Inc.  
Kent, WA  
2016 - 2020
- Crafted cross-platform digital products for high-precision field operations, improving workflows and task efficiency.
  - Conducted nationwide field research and usability testing, translating insights into design improvements adopted across multiple releases.
  - Designed for data heavy hardware/software ecosystems, reducing onboarding friction and increasing successful task execution.
- Software Developer**  
Interior Logic Group  
Kent, WA  
2012 - 2016
- Developed applications that streamlined workflows for Interior Designers, reducing task steps and lowering cognitive load.
  - Created data visualization dashboards and reporting tools, enabling leadership to make faster, data-informed decisions.
- Web Developer**  
Topia Technology  
Tacoma, WA  
2008 - 2012
- Developed client-facing applications for enterprise, nonprofit, and government organizations, delivering intuitive web experiences that elevated accessibility and task completion for diverse user groups.
  - Translated technical requirements into human-centered solutions supporting diverse user journeys.
- Web Developer**  
Health Solutions  
Network  
Seattle, WA  
2007 - 2008
- Delivered e-commerce interfaces and data systems for pharmaceutical clients, improving clarity, usability, and customer transaction flows.
  - Built relational databases and reporting tools that enhanced data accuracy and optimized management insight and operational decision-making.
- IT Specialist III**  
Washington State Dept.  
of Revenue  
Tumwater, WA  
2005 - 2007
- Developed applications enabling taxpayers to search millions of business records efficiently.
  - Created secure systems for distributing sensitive tax information across multiple platforms.